



Prescribing Information and adverse event reporting information is available by scanning this QR code or at <https://emc.link/pi43782>



Supporting patients and their nominated adult through home-delivered medication and training to independently* administer Lanreotide Ipsen at home.

Since 2010, the Ipsen home care service has been providing Lanreotide Ipsen patients in the UK with home delivery of medication and nursing support.

>90%

patient satisfaction with HomeZonePLUS since July 2023



UK study data

The PREF-NET study demonstrated that patients prefer home administration of Lanreotide Ipsen over hospital administration.¹⁻³

See page 5 for more information on PREF-NET and its outcomes.

*For patients who receive a stable dose of Lanreotide Ipsen, and after appropriate training, the product may be administered either by the patient or by a trained person. The decision regarding administration by the patient or a trained person should be taken by a healthcare professional.⁴

This is a promotional material commissioned by Ipsen. It is intended for UK healthcare professionals only.

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The service is offered through a choice of homecare providers

Ipsen HomeZonePLUS is a medication delivery and training service designed to support patients or their nominated adult to independently* administer Lanreotide Ipsen at home. It is delivered by the following providers:

Lloyds Pharmacy Clinical Homecare (LPCH)

Tel: 0345 263 6123

(Mon–Fri, 08:00–18:00)

Tel: 0800 326 5465/0345 263 6115

(Out of hours, Mon–Sun, 18:00–08:00)

Email: enquiries@lpclinicalhomecare.co.uk

Website: lpclinicalhomecare.co.uk/contact

Sciensus

Tel: 0333 103 9499

(Mon–Fri, 08:00–18:00, Sat, 08:00–13:00)

Contact Us form: <https://www.sciensus.com/help/help-and-support/>

Email: generalenquiries@sciensus.com

Sciensus was previously called Healthcare at Home

The homecare providers deliver the following Ipsen HomeZonePLUS service:



Medication home delivery



Nurse training for independent administration
Ongoing nursing

Further instructions for registering your patients selected for the HomeZonePLUS service can be found on page 5.

Ipsen remains committed to supporting the independence of patients through the creation of sustainable services for the NHS, where nursing resource can be maximised for future patients.

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Your homecare pharmacist will provide an up-to-date electronic patient registration and prescription form for completion. A non-dispensing prescription form will replace a prescription form if home delivery of the medication is not required. Once complete, your homecare pharmacy team will forward these forms to your choice of homecare provider.



On receipt of the referral, the homecare delivery provider will validate the prescription before contacting the patient to schedule the delivery of their medication, which can be arranged within a 2-hour window. A text service is available for patients to remind them of their scheduled delivery time. *It may take 5–7 days for the homecare provider to process any new referral.*



With prior notification, the Ipsen HomeZonePLUS delivery can be provided at an alternative location within the UK (e.g., a work address or holiday location as long as a fridge for medication storage is available).

If you have referred your patients for nurse support see below:



Once the medication delivery date has been confirmed with the patient, a HomeZonePLUS team member will contact the patient to arrange a nurse home visit.

Ahead of the visit, the HomeZonePLUS team will call to ensure the patient has received delivery of their medication. The Ipsen HomeZonePLUS nurse will spend between 30–60 minutes with the patient on their first visit.

The Ipsen HomeZonePLUS nurse service operates from Monday–Friday from 08:30–17:30 for Sciensus or 08:00–18:00 for LPCH.



The HomeZonePLUS nurse will provide training and support for the patient and/or their nominated adult to ensure they feel confident in administering Lanreotide Ipsen independently at home.



The HomeZonePLUS nurse will keep you updated after every patient visit via a bespoke HCP portal or by sending a standard nurse visit form by email. The HomeZonePLUS nurse will contact you directly should they have any immediate concerns about your patients.

Managing your patients selected for

The service

Home care in your hands

Registering New Patients

Select pathway & complete the relevant registration and prescription templates:

- Ipsen funded clinical D&D (Sciensus) with nursing, or
- Ipsen funded clinical D&D with NHS funded nursing via Sciensus
 - Post or email the completed registration & prescription form to;
 - Ipsen funded clinical D&D (Sciensus) with nursing:
hah.registrationteam@nhs.net
 - Ipsen funded clinical D&D with NHS funded nursing* (Sciensus) to;
hah.registrationteam@nhs.net

In the event of a query, please contact Sciensus either:

- Via their portal <https://portal.sciensus.com>
- Phone: 0333 207 9943
- Email: hah.NHSqueryresolutionteam@nhs.net

* NHS funded nursing requires SLA with Sciensus

Ongoing Prescriptions

Select pathway & complete the relevant prescription template:

- Ipsen funded clinical D&D (Sciensus) with nursing, or
- Ipsen funded clinical D&D with NHS funded nursing via Sciensus
- Post **or** email the completed prescription form to:
 - Ipsen funded clinical D&D (Sciensus) with nursing;
hah.e-prescriptions@nhs.net
 - Ipsen funded clinical D&D with NHS funded nursing (Sciensus) to;
hah.registrationteam@nhs.net

In the event of a query, please contact Sciensus either:

- Phone: 0333 207 0348
- Email: hah.emergencyrx@nhs.net

Monitoring Nursing Patients' Progress

- To register for the Sciensus HCP Portal, hah.registrationteam@nhs.net
- Sciensus will provide login details and further support as required.
- Log in to access patient information.

Patients Finishing Service

To inform Sciensus that the patient no longer requires services, either:

- Via the Sciensus portal <https://portal.sciensus.com>
- Or by contacting the patient query team
 - Phone: 0333 207 9943
 - Email: hah.NHSqueryresolutionteam@nhs.net

Additional support for patients and HCPs

Ipsen HomeZonePLUS nurses will offer to provide every patient with booklets about their treatment and diagnosis on the first visit.

The following booklets are included in the patient pack:

- 'Helping You Understand NETs' or 'Helping You Understand Acromegaly' (depending on the diagnosis)
- 'A Guide to Treatment with Lanreotide Ipsen'
- Treatment Diary



Please let your patients know that a patient support website is available at:
ipsen-hub.co.uk/acromegaly-or-neuroendocrine-tumours/patient-support

In addition, an injection guide for Lanreotide Ipsen is available for patients and caregivers.

The **PREF-NET** study demonstrated that patients prefer home administration of Lanreotide Ipsen over hospital administration¹⁻³



- The PREF-NET study assessed overall patient preference for home administration of Lanreotide Ipsen over hospital administration (primary outcome measure)
- The study comprised two parts: a patient online questionnaire (N = 80) and a semi-structured interview with a subset of patients (N = 20)



Patient preference

Over 98% of patients (N = 74/75) preferred administering Lanreotide Ipsen injections at home vs in the hospital.



Quality of life

79.5% of patients (N = 62/78) found the switch from hospital to home administration had a **positive effect on their quality of life**.



Independence

86.8% of patients (N = 66/76) found the **ability to be independent** much better with home vs hospital administration.



Convenience

92.1% of patients (N = 70/76) found the **convenience of home administration** much better vs hospital administration.



Supports patients or their nominated adult to administer their medication at home.



Provides patients with a support pack containing disease information, treatment guide and a treatment diary.



Allows you to track patient progress through the HCP portal or an electronic standard nurse visit form after every patient interaction.

Abbreviations:

HCP=healthcare professional; LPCH=Lloyds Pharmacy Clinical Homecare; NETs=neuroendocrine tumours.

References:

1. Khan MS, et al. PREF-NET: a patient preference and experience study of lanreotide autogel administered in the home versus hospital setting among patients with gastroenteropancreatic neuroendocrine tumours in the UK [Abstract P2]. *Endocrine Abstracts*. 2022;87; 2. Khan MS, et al. Presented at the UKINETS 20th National Conference 2022; 5 December (London) 2022. Poster P2; 3. Ipsen Data on File SOM-UK-005845; 4. Lanreotide Ipsen, UK Summary of Product Characteristics.